# New arms/riser available?
Posted by BillSutherland - 31 Jan 2013 19:10

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Are the new arms/adjusters and riser available now?

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# Re: New arms/riser available?
Posted by cbwx34 - 31 Jan 2013 19:15

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Yes....

wickededgeusa.com/index.php?page=shop.pr...uemart&Itemid=53

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# Re: New arms/riser available?
Posted by BillSutherland - 31 Jan 2013 19:17

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Do the Dealers have these available/stocked yet?

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# Re: New arms/riser available?
Posted by cbwx34 - 31 Jan 2013 19:21

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Don't know that one...

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# Re: New arms/riser available?
Posted by BillSutherland - 31 Jan 2013 19:23

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Are they available through "Wicked Edge"? I've ordered a set from a "Dealer" and still haven't received it. It would seem to me that the Dealers would/should have availability at the same time the Manufacturer offers them for sale.

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# Re: New arms/riser available?
Posted by cbwx34 - 31 Jan 2013 19:45

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Hey Bill...

Far as I know they're avail. thru Wicked Edge (unless they're sold out)... I don't know about the Dealers. Best bet would be to shoot Clay and or the Dealer you ordered from an email and find out. If you're having an issue with the dealer not telling you, I'd let Clay know.

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## Re: New arms/riser available?
Posted by BillSutherland - 31 Jan 2013 20:02

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No problem with the Dealer...very good guy. I did message WE so maybe there will be a answer. Thanks for your help.

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## Re: New arms/riser available?
Posted by BillSutherland - 04 Feb 2013 23:25

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Well after leaving a voice message and a message through this Forum and no replies from my attempts last week, the manufacturer doesn't respond. I guess if you decide to purchase products through a dealer you have to wait until the manufacturer has sold his stock first. I'm not impressed with the lack of customer service nor the lack of support. Glad I have the EP Pro. Won't bother WE with any more orders.

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## Re: New arms/riser available?
Posted by Mikedoh - 04 Feb 2013 23:50

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Obviously you are free to do as you choose.

I own both EP and WEPS myself. I feel both are good companies

and do the best they can for their customers. Things fall thru the

cracks sometimes, and aren't as up to snuff as any of us would like

including the mfgs.

If you are still interested, I think it's worth trying some more , but as always, it's your choice.

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## Re: New arms/riser available?

Posted by SpamFile - 06 Feb 2013 13:28

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EDIT: I appear to have been lost in technology.  After leaving a message and sending an email I received an overwhelming attempt from WE to resolve the situation.  I will contact them tomorrow but wanted to post this as resolved.  I can accept I was not deliberately or arrogantly ignored, and once the owners were aware there was an issue they are ready to fix it immediately.

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