Any news of Pro Pack 2 upgrades?

Posted by ScottSherman - 08 Sep 2012 21:19

At the risk of sounding like a nag, and possibly upsetting someone, I can't help but wonder if there has been any news regarding the new arms or any of the other Pro Pack 2 upgrades. I read a post from Clay about a week or so ago that he was expecting prototypes of new arms and other upgrades, but haven't heard anything since. I know he is busy and working as hard as he can to get this new product out to users. I would just like to know of any progress or even lack of progress. Has anyone spoken to anyone at WE to see if the new parts were up to spec and ready to be mss produced and delivered to the many customers waiting so see them? I thought I would just post this here instead of calling WE. I am guessing that others may have already bugged them by phone for info.

I believe I am asking what others also want to ask or are wondering about. Any word on how far out delivery might be for new and upgrading customers? Perhaps it would could be possible for Clay or his staff to post weekly or semi weekly updates. I am a bit surprised that there isn't more info on the website since they are actually offering these new arms and products for sale by phone.

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Re: Any news of Pro Pack 2 upgrades?

Posted by ScottSherman - 10 Sep 2012 10:29

I want to say to Clay, thanks very much for your response. Speaking for myself I don't mind waiting for the improved upgrade kit, and in fact prefer that you delay the distribution so we can have it when it becomes available. I and probably anyone who follows this forum understand that this system is still relatively new and still going through some growing pains and there is a lot to be said for not having any negative unboxing experience when you first meet your new toy.

I would only add that even though it is a work in progress, I, as a new customer and based on the reported back log of orders there are many others who might love to get occasional updates, even if to say that you are still on it but nothing new has happened. The only thing harder than waiting for something you want is not knowing what's going on with it. That plus, since you don't actually charge for the purchase until it is delivered, (rightfully so), it might be helpfully to know when that big hit to my credit card might be coming.

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Re: Any news of Pro Pack 2 upgrades?

Posted by Ayglass - 10 Sep 2012 10:50

I ordered the week before last as well and understood the parts would likely be in Monday of last week. I gave WE a call last Thursday but didn't get anyone on the phone. Until reading this thread I was going to give them a call again today for an update, but with the news from Clay I'll hold my call.

I appreciate the update and the new degree bars! Please keep us informed about the Pro Pack 2. This is my first WE and I'm really looking forward to it!

Thanks,

Andy

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Re: Any news of Pro Pack 2 upgrades?
Posted by wickededge - 10 Sep 2012 13:49

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The degree bar samples are due in today for me to test. If they're working as planned, they should ship to us early next week.

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Re: Any news of Pro Pack 2 upgrades?
Posted by BrianLedford - 10 Sep 2012 15:20

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Thanks for the update Clay. I odered the upgrade a couple weeks ago.

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Re: Any news of Pro Pack 2 upgrades?
Posted by SvenSchläfke - 11 Sep 2012 10:17

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Thanks Clay,

just to make sure I understand correctly, they will probably be shipped somewhere next time from TW/CN?

How long does it take to get to you? The shipping TW/CN to Germany takes about 3 weeks.

If I calculate corectly it will be in the US mid next month or maybe a bit later correct?

Just curious since I (as some other also said) need to know when I need to pay that big bucks

Can you put me on the waiting list so I won't have to wait 2 more months until since I did register too late ;=)

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Re: Any news of Pro Pack 2 upgrades?

Posted by wickededge - 11 Sep 2012 10:30

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SvenSchläfke wrote:

Thanks Clay,

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They're just coming from our factory in Vermont, so they should't take too long to get here. If the samples come in today, I should be able to approve them and get them underway. If that's the case, the lot should be arriving at the end of next week.

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