Any news of Pro Pack 2 upgrades?

Posted by ScottSherman - 08 Sep 2012 21:19

At the risk of sounding like a nag, and possibly upsetting someone, I can't help but wonder if there has been any news regarding the new arms or any of the other Pro Pack 2 upgrades. I read a post from Clay about a week or so ago that he was expecting prototypes of new arms and other upgrades, but haven't heard anything since. I know he is busy and working as hard as he can to get this new product out to users. I would just like to know of any progress or even lack of progress. Has anyone spoken to anyone at WE to see if the new parts were up to spec and ready to be mss produced and delivered to the many customers waiting so see them? I thought I would just post this here instead of calling WE. I am guessing that others may have already bugged them by phone for info.

I believe I am asking what others also want to ask or are wondering about. Any word on how far out delivery might be for new and upgrading customers? Perhaps it would could be possible for Clay or his staff to post weekly or semi weekly updates. I am a bit surprised that there isn't more info on the website since they are actually offering these new arms and products for sale by phone.

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Re: Any news of Pro Pack 2 upgrades?

Posted by PhilipPasteur - 29 Sep 2012 14:04

Yes they are.

Keep in mind I odered my upgraded arms and sliders almost a month before they were even in house at WEPS. I think I got one of the first few sets sent out. I also was one who had the problems with one of the early base bars that did not allow the new sliders with tighter tolerances to slide freely. In error I filed the inside of the sliders to make them work. This did the trick, but also allowed them to rock a bit at certain places on the rod. I called and talked to Kay, then Clay and told them my story. The put me on the list very early to get a replacement bar and new (even though I screwed them up) sliders.

I don't know how this all fits into the overall shipping schedule for the new arm sets and PRO Pack II kits. Apparenly though, the new bars must be available. I am sure the sets could be going out once everything is ready at WEPS.

Long answer to a short question, but I thought the whole story would be helpful for anyone anxiously awaiting their arm upgrades or PRO Pack II sets.

Phil

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Re: Any news of Pro Pack 2 upgrades?
Posted by wickededge - 01 Oct 2012 16:16

10/1/2012 Update

Many thanks to Fred Hermann for kindly nudging me to keep people updated.
We received 25 of the new Base Rods at the end of last week and have been shipping those out. That was all the supplier produced before their engraver went on the fritz. They since have got it back up and running and are working on the remaining pieces. I'll be able to get an update from them in the morning with an ETA for the rest of the pieces. We have everything else in stock so once the rods come in, we'll be shipping fast and furious. Thankfully we've mostly eliminated our backorder folder and also have some extra help in-house right now so things should roll pretty quickly. If you've got a Pro-Pack II or Upgrade on order, thank you very much for your patience. I can say very confidently that these new parts are awesome and you'll love using them.

--Clay

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Re: Any news of Pro Pack 2 upgrades?
Posted by FredHermann - 01 Oct 2012 19:25

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grins

CHEERS from the back bleachers!

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Re: Any news of Pro Pack 2 upgrades?
Posted by SvenSchläfke - 02 Oct 2012 04:32

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wickededge wrote:

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--Clay

Hey Clay you are pretty funny! "If you have a ProPack II on Backorder....."

I AM STILL WAITING FOR IT TO APPEAR ON THE WEBSITE SO I CAN LOOK WHAT IS INCLUDED AND SO I CAN ORDER WHAT I NEED!

I'm waiting a damn long time now for any relieable info (included pieces/price) and it seems behind the scenes the new WE Pro Pack II gets shipped while I do not even know a way to order!

So probably I will be last in line and probably can't even order one before they run out again.

Really, not to offend but I'm pretty pissed now, waiting for any info / chance to order just to hear they get shipped already. Seems others are somehow able to order....

Sven.

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Re: Any news of Pro Pack 2 upgrades?

Posted by wickededge - 02 Oct 2012 07:25

Hi Sven,

I'm sorry you're feeling pissed. I haven't wanted to list them on the site yet since we don't have all the parts but people have been calling in and pre-ordering, plus we took some pre-orders when we introduced the Pro-Pack II at Blade Show, which are the ones we are shipping now. Blade Show as back in June. You're welcome to call in anytime. I'll also send you a PM with all the specs of both the Pro-Pack II and the upgrade and we can handle your order via email, PayPal, the phone or whatever your preference is. Once the Base Rods come in, I'll be listing everything on the site.

SvenSchläfke wrote:

wickededge wrote:

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Sven.

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Re: Any news of Pro Pack 2 upgrades?

Posted by SvenSchläfke - 02 Oct 2012 09:11

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Hi Clay,

since I am located in Germany calling in and discussing all was no option.

Sure, if you can send me information of the new Pro Pack 2 by mail please that is ok for me, but isn't that much more time consuming than just posting it on the site?

Therefore, please send me informatin on the ProPackII (included items + Price + Shipping to Germany)

Also I would like to know if the Ball Bearing Arms will be in there or if they have to be bought additional later on.

My mail address is the one I did register with, but will send you as PM.

Thanks!

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