Any news of Pro Pack 2 upgrades?

Posted by ScottSherman - 08 Sep 2012 21:19

At the risk of sounding like a nag, and possibly upsetting someone, I can't help but wonder if there has been any news regarding the new arms or any of the other Pro Pack 2 upgrades. I read a post from Clay about a week or so ago that he was expecting prototypes of new arms and other upgrades, but haven't heard anything since. I know he is busy and working as hard as he can to get this new product out to users. I would just like to know of any progress or even lack of progress. Has anyone spoken to anyone at WE to see if the new parts were up to spec and ready to be mss produced and delivered to the many customers waiting so see them? I thought I would just post this here instead of calling WE. I am guessing that others may have already bugged them by phone for info.

I believe I am asking what others also want to ask or are wondering about. Any word on how far out delivery might be for new and upgrading customers? Perhaps it would could be possible for Clay or his staff to post weekly or semi weekly updates. I am a bit surprised that there isn't more info on the website since they are actually offering these new arms and products for sale by phone.

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Re: Any news of Pro Pack 2 upgrades?

Posted by wickededge - 02 Oct 2012 07:25

Hi Sven,

I'm sorry you're feeling pissed. I haven't wanted to list them on the site yet since we don't have all the parts but people have been calling in and pre-ordering, plus we took some pre-orders when we introduced the Pro-Pack II at Blade Show, which are the ones we are shipping now. Blade Show as back in June. You're welcome to call in anytime. I'll also send you a PM with all the specs of both the Pro-Pack II and the upgrade and we can handle your order via email, PayPal, the phone or whatever your preference is. Once the Base Rods come in, I'll be listing everything on the site.

SvenSchläfke wrote:

wickededge wrote:

10/1/2012 Update

Many thanks to Fred Hermann for kindly nudging me to keep people updated.

We received 25 of the new Base Rods at the end of last week and have been shipping those out. That was all the supplier produced before their engraver went on the fritz. They since have got it back up and running and are working on the remaining pieces. I'll be able to get an update from them in the morning with an ETA for the rest of the pieces. We have everything else in stock so once the rods come in, we'll

be shipping fast and furious. Thankfully we've mostly eliminated our backorder folder and also have some extra help in-house right now so things should roll pretty quickly. If you've got a Pro-Pack II or Upgrade on order, thank you very much for your patience. I can say very confidently that these new parts are awesome and you'll love using them.

--Clay

Hey Clay you are pretty funny! "If you have a ProPack II on Backorder....."

I AM STILL WAITING FOR IT TO APPEAR ON THE WEBSITE SO I CAN LOOK WHAT IS INCLUDED AND SO I CAN ORDER WHAT I NEED!

I'm waiting a damn long time now for any relieable info (included pieces/price) and it seems behind the scenes the new WE Pro Pack II gets shipped while I do not even know a way to order!

So probably I will be last in line and probably can't even order one before they run out again.

Really, not to offend but I'm pretty pissed now, waiting for any info / chance to order just to hear they get shipped already. Seems others are somehow able to order....

Sven.

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Re: Any news of Pro Pack 2 upgrades?

Posted by SvenSchläfke - 02 Oct 2012 09:11

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Hi Clay,

since I am located in Germany calling in and discussing all was no option.

Sure, if you can send me information of the new Pro Pack 2 by mail please that is ok for me, but isn't that much more time consuming than just posting it on the site?

Therefore, please send me informatin on the ProPackII (included items + Price + Shipping to Germany)

Also I would like to know if the Ball Bearing Arms will be in there or if they have to be bought additional later on.

My mail address is the one I did register with, but will send you as PM.

Thanks!

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Re: Any news of Pro Pack 2 upgrades?
Posted by wickededge - 02 Oct 2012 10:37

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October 2, 2012

Good news - I just spoke with our supplier and the new Base Rods shipped yesterday, so we should have them in another day or two and then we'll be sending them out.

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Re: Any news of Pro Pack 2 upgrades?
Posted by dessch - 02 Oct 2012 11:02

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Yesss, thanks Clay for the update!

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Re: Any news of Pro Pack 2 upgrades?
Posted by MichaelCraft - 05 Oct 2012 18:56

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wickededge wrote:

October 2, 2012

Good news - I just spoke with our supplier and the new Base Rods shipped yesterday, so we should have them in another day or two and then we'll be sending them out.

Great news! I think? This means shipping complete PPII orders (my orders #'s are 10655 and 10728, second one I called to add more stuff when I came looking to see if the serration sharpening solution I have seen you mention was posted yet), or just shipping upgraded components to those with PPI systems?

I debated and researched for months between this (well the PPI) system and the other one (EPA), and honestly not very long into my research I had made up my mind IF COST WERE NO OBJECT. BUT in my case, it definitely is, hence the months of research. I finally ran across this video from someone I know from various forums as someone who knows he is doing comparing the two systems(NOTE: Most of the cons for the WE system the YT poster describes have been addressed with the additional stones and polishing options available and the newer arm system, making the decision for me even MORE of a no brainer):

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combined with your (Clay's) "let's use a file to destroy this knife and fix it again" video with an excellent edge in like less than a minute (NO WAY you could do that on an EPA, that thing takes too long and too hard to get consistent blade placement from one sharpening to the next making things worse, AND you have to tape the blades too since it is wet), I decided there was only way way I could go and not regret it, additional cost or not. I have never regretted buying the best (once I have toiled to pay it off), but have many times regretted making compromises, ending up going back and buying what I should have bought to begin with . So I called to order the PPI in early Aug, and I added a bunch of additional stuff (courser and finer stones, granite base upgrade, pretty much everything on the site except the japanese wet stones), when they told me about the WEP PPII coming out with the upgraded base system with more adjustments, etc. AND that it included more than half that I was ordering as extra with the PPI, so the PPII it was! It was perfect timing, placed the order, been anxiously waiting ever since...

Anyway, I am curious what the ETA's are for August orders of the whole system, as I have just been buying new blades to EDC and throwing the dull ones in a box to sharpen when my PPII and extra stuff gets here. At least that is how I am rationalizing my purchasing addiction . Plus, hunting season is coming up...

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Re: Any news of Pro Pack 2 upgrades?
Posted by wickededge - 05 Oct 2012 19:16

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Hey Michael,

Thanks for the great post. Everything is in stock and Kyle is getting them out as fast as he can. We've gotten through most of the massive back-order we've had so it's going faster now. It's hard to know where your order is in the pile, the best thing would be to call on Tuesday after the holiday to check, but I can't imagine it will be much longer since he's moving so quickly.

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Re: Any news of Pro Pack 2 upgrades?
Posted by MichaelCraft - 05 Oct 2012 19:30

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wickededge wrote:

Hey Michael,

Thanks for the great post. Everything is in stock and Kyle is getting them out as fast as he can. We've gotten through most of the massive back-order we've had so it's going faster now. It's hard to know where your order is in the pile, the best thing would be to call on Tuesday after the holiday to check, but I can't imagine it will be much longer since he's moving so quickly.

Thanks Clay! You are a good boss giving everyone Monday off 🙂
, most of the companies I know other than govt and banks don't have tomorrow off!

I will call on Tuesday and check with Kyle. BTW, Kyle was the one who helped me through my first order (I had several questions being new to self sharpening systems), and Kay helped me with my second add-on order(where of course I had more questions and asked for advice). Just wanted to let you know they were both awesome, extremely patient, enthusiastic, knowledgeable, and extremely helpful, making the difference between me buying just a few things vs. going all out and over my budget by a good bit (talking with impatient or grumpy CS makes me not want to give $ to that company if you know what I mean). I will sort through the budget thing, no worries about that, maybe I can sharpen knives for others to make some $ 🙂
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Thanks again for the update!

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Re: Any news of Pro Pack 2 upgrades?

Posted by JerrieBarber - 12 Oct 2012 00:04

Just a heads up folks. I received an e-mail yesterday with tracking number included. And if all goes well and The Lord holds his return, I should, by all accounts, have my PP2 upgrade on Monday 15 October. I am assuming that some that per-ordered should be receiving similar e-mails. I will get pictures up as soon as it arrives and all is set up. Hold this restores confidence and excitement for those who have been anxiously waiting.

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