new arms
Posted by Rlb - 02 Aug 2012 10:24

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Just looking for an update one the new arms. I did a search and I couldn't find anything recent. Are the available? ETA?

Thanks!!

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Re: new arms
Posted by cbwx34 - 04 Aug 2012 06:54

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Last I heard (read?)... around mid-August. So, should be pretty close!

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Re: new arms
Posted by wickededge - 04 Aug 2012 07:35

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They're in, but I'm out of town. Give Kyle a call at the office Mon-Fri 9 am to 5 pm MST and he can set you up.

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Re: new arms
Posted by Rlb - 07 Aug 2012 23:02

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Thanks clay!! I did just that and will have the by the end of the week. Let it be known I admire your ingenuity and progressive thinking. I certainly appreciate the product you have created, developed, and improved. Your time, effort, and passion have not gone unnoted. My redemption is making more Wicked-edge heads out there, (I have already converted 3)

Thanks again!!

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Re: new arms
Posted by Rmorris7 - 08 Aug 2012 23:23

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I ordered mine several weeks ago and as five minutes ago, my bank account doesn't show any charge. I would have thought I would have seen some movement before now.

Thanks

Rob

P.S. I ordered another set, as I didn't want to be without my sharpener. Do I need to call to get my old ones fixed, once my new ones arrive or, do I just send them in?

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Re: new arms
Posted by wickededge - 09 Aug 2012 05:26

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Hey Rob, you can just send them in, though it's probably worth a call to Kyle (877-616-9911) to let him know and remind him of your order.

Rmorris7 wrote:

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Thanks

Rob

P.S. I ordered another set, as I didn't want to be without my sharpener. Do I need to call to get my old ones fixed, once my new ones arrive or, do I just send them in?

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Re: new arms
Posted by Rlb - 09 Aug 2012 21:03

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so I just got the new arms today and I was super excited about them. However I have a problem. The new arms do not fit on the alignment bar. They get about half way through and stop. Then I try it from the other end and again it gets half way before it meets resistence again. Well I tried to force it on thinking it just may have had a little left over metal left on there from machining. Well not have have one jammed

on the alignment bar.

Anybody have this problem. I will call WE tomorrow but I was hoping I was doing something dumb.

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Re: new arms
Posted by cbwx34 - 10 Aug 2012 06:15

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Bummer. You might be the first here to have a production model, (the pictures look different than the prototype pics I've seen), so calling in may be the only answer. Hopefully, an easy fix.

Keep us posted!

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Re: new arms
Posted by MonteAhmed - 12 Aug 2012 16:02

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I received mine yesterday as well. No issues with mine.

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Re: new arms
Posted by Jet B - 12 Aug 2012 23:00

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Are these going to be available on the website? How much will they cost?

What are the benefits of the new design?

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