New Knife Database
Posted by wickededge - 11 May 2012 15:07

Hey guys,

I'm really happy to finally announce our new Knife Database ! You can find it with preceding link or under the resources tab. Here I hope you'll all contribute your knives, adding in as much as you know about them and the recommended settings for sharpening them. I'll get started adding some today. Eventually, I hope we'll have a very comprehensive database that we can all use as a resource. It is searchable and sortable by any of the category headings so you can browse by manufacturer, steel type etc... I'm looking forward to everyone's contributions.

I should add that we built this database on the recommendation of forum members. Many thanks to all of you that are kind enough to share your suggestions!

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Re: New Knife Database
Posted by wickededge - 12 Jun 2012 15:55

We've added some new fields to the database: Intent and Comments, thanks to BassLakeDan for the suggestion. We're still working on adding an image field. Please add in your knives to help build the knowledge base.

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Re: New Knife Database
Posted by BassLakeDan - 13 Jun 2012 00:24

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wickededge wrote:

We've added some new fields to the database: Intent and Comments, ...

Thanks, that helps a bunch ! I am not sure how many chars the comment field will let me put in there, but i will experiment with some entries and see how it goes..

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Re: New Knife Database
Posted by wickededge - 13 Jun 2012 09:41

BassLakeDan wrote:

wickededge wrote:

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Thanks, that helps a bunch ! I am not sure how many chars the comment field will let me put in there, but i will experiment with some entries and see how it goes..

Thanks for the continued feedback, it's helping us to keep improving.

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Re: New Knife Database

Posted by BassLakeDan - 13 Jun 2012 12:04

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wickededge wrote:

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Thanks for the continued feedback, it's helping us to keep improving.

No problem... Also I did PM you (email actually) about the server issues. Did you get that email? If not I can re-send it.

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Re: New Knife Database

Posted by wickededge - 13 Jun 2012 12:34

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I think I did receive it and we're in the process of moving to a different server. I've been wrapped up with getting the new designs into prototype and getting ready for Blade Show, so I'm not sure where we stand

on that issue. I'll check with our webmaster to find out. How has the speed been lately?

BassLakeDan wrote:

wickededge wrote:

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Re: New Knife Database

Posted by BobNash - 14 Jun 2012 11:02

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wickededge wrote:

How has the speed been lately?

Pretty slow in my experience. And I've gotten no response from server errors over the last 5 days or so a few times... (other sites browsing fine, when it was slow once I tried it on my phone and had the some trouble)

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Re: New Knife Database

Posted by BobNash - 14 Jun 2012 11:03

PS - thanks for working on this Clay!

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Re: New Knife Database

Posted by wickededge - 14 Jun 2012 11:31

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BobNash wrote:

wickededge wrote:

How has the speed been lately?

Pretty slow in my experience. And I've gotten no response from server errors over the last 5 days or so a few times... (other sites browsing fine, when it was slow once I tried it on my phone and had the some trouble)

I just got off the phone with our webmaster and they are in the process of testing the site on a new server. We should have it moved by next week!!

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Re: New Knife Database

Posted by peppersass - 19 Jun 2012 15:55

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Hi Clay,

I hope you don't mind my saying so, but I would make this move a very high priority. Maybe your highest.

The website is painfully slow -- you can wait 5, 10 or even 20 seconds for a page to load. I have no doubt this is costing you sales. Many Internet users have become accustomed to instant response and will give up in frustration when pages take a long time to come up.

The WEPS is a rich system with many accessories and choices to make, and it's really a major time commitment to browse through everything. In fact, a lot of prospective buyers will browse the Forum looking for answers about how the system performs and accessories they may want to get with their first purchase. It takes way too long to do that with the server speed the way it is now.

Further, the Forum is an incredible resource for engendering customer loyalty and stimulating repeat

sales (in part due to your personal participation.) I know I'm contemplating buying various stropping accessories I probably wouldn't have considered had I not read about them in the Forum. Nowadays, I hestitate to login because I know it's going to take forever just to read the most recent messages.

The website is far too valuable to WEPS to let it continue in this state.

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Re: New Knife Database

Posted by BassLakeDan - 19 Jun 2012 20:59

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peppersass wrote:

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+1 on *all the above* Sounds like pepperass has experience in the world of ecommerce.

I think he is 'right-on' about potential new users. But speaking from my perspective as an existing user type, I find it kind of charming (if that is the right choice of words!) that the forum has this sort of funky feel to it. In a way it is kind of nice as one tries to see thru the poorly performing web-load pages and thinks of what must be the management perspective of that company. Surely they must be putting all best efforts first into its products and a way second or third or fourth into those forum web pages. Actually, it is almost a clever reverse marketing psychology, if it was, in fact, planned that way. As strange as it is to say it, it is almost a nice breath of fresh air, in this day and age of super glitzy over produced company web sites, to find a little 'funk' here. It subtly reinforces who and what is WEP. Sharp knives first, sharp super glitzy web sites second (or third or fourth...)

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