Stupid Question about Changing My Profile
Posted by DonLlewellyn - 29 Nov 2011 17:22

How do I update my info and add an avatar? When I go into "Profile" and hit "edit" it doesn't let me do anything. Any help appreciated!

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Re: Stupid Question about Changing My Profile
Posted by wickededge - 29 Nov 2011 17:41

DonLlewellyn wrote:

How do I update my info and add an avatar? When I go into "Profile" and hit "edit" it doesn't let me do anything. Any help appreciated!

Is there a button for "Edit" to the right of your name, as in the picture below?

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Re: Stupid Question about Changing My Profile
Posted by DonLlewellyn - 29 Nov 2011 18:57

Yes there is but after pressing it I still can't do anything. I thought maybe you had to have a certain # of posts or something but now I think the edit button or something doesn't work.

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Re: Stupid Question about Changing My Profile
Posted by admin - 29 Nov 2011 20:13

Hi Don,

What web browser are you using when you are trying to change the avatar?

When you click it does it take you to the page that has the tabs on the top, Information, Profile and Avatar Image?

Thank you

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Re: Stupid Question about Changing My Profile
Posted by DonLlewellyn - 29 Nov 2011 20:17

I am using whatever the latest IE version is. Yep, I get the tabs but I can't change anything.

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Re: Stupid Question about Changing My Profile
Posted by DonLlewellyn - 29 Nov 2011 23:15

I just dl'd Chrome and tried to edit and it worked! I don't know why it won't with IE but I got it.

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Re: Stupid Question about Changing My Profile
Posted by admin - 29 Nov 2011 23:24

I am glad you got it working, I tried it on three computers here in my office and it worked ok in IE on them, I am in the process of updating one of them to the newest version of IE to test that out. On your IE do you know if you have any javascript disabled or any other special settings?

Thank you

Dany

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Re: Stupid Question about Changing My Profile
Posted by DonLlewellyn - 30 Nov 2011 00:08

No, no special settings and javascript is on I believe. I still can't edit my profile in IE but I'll have Chrome for that.

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